

Shipping Questions to Think About

01

DO YOU HAVE A DOCK?

Do you or your customer have a dock to receive products? If not, you will need to discuss the options like liftgate service, flatbed, & assistance.

Ensure the correct contact person is a part of the shipping process, including when you receive the product. Also, be sure to double-check the address and phone number.

02

HAVE YOU PROVIDED THE CORRECT CONTACT INFO?

If you or your customer can receive a specific timeframe or hours, make sure it is a part of the shipping process. This allows the product to be delivered without any delays.

03

ARE THERE SPECIFIED DELIVERY HOURS?

Do you need a formal delivery appointment? It is essential to provide in the shipping instructions. We are aiming to provide on-time delivery. We wish to avoid the dreaded "return to warehouse" mentioned above.

04

IS A DELIVERY APPOINTMENT REQUIRED?

05

LIMITED ACCESS?

Is the delivery location "limited access?" In some cases, this will need to be provided for shipping. Some examples are airports, hospitals, schools, & construction sites.