



aexcelcorp.com

Shipping Questions to Think About

01

DO YOU HAVE A DOCK?

Do you or your customer have a dock to receive products? If not, you will need to discuss the options like liftgate service, flatbed, & assistance.

02

HAVE YOU PROVIDED THE CORRECT CONTACT INFO?

Ensure the correct contact person is a part of the shipping process, including when you receive the product. Also, be sure to double-check the address and phone number.

03

ARE THERE SPECIFIED DELIVERY HOURS?

If you or your customer can receive a specific timeframe or hours, make sure it is a part of the shipping process. This allows the product to be delivered without any delays.

04

IS A DELIVERY APPOINTMENT REQUIRED?

Do you need a formal delivery appointment? It is essential to provide in the shipping instructions. We are aiming to provide on-time delivery. We wish to avoid the dreaded "return to warehouse" mentioned above.

05

LIMITED ACCESS?

Is the delivery location "limited access?" In some cases, this will need to be provided for shipping. Some examples are airports, hospitals, schools, & construction sites.